

Wacky Wags Doggie Daycare Center, Inc

Dog Daycare & Boarding Agreement for 1 dog

12/24

THIS MASTER DAYCARE & BOARDING AGREEMENT (the "Agreement") is made And entered into by and between WACKY WAGS DOGGIE DAYCARE CENTER, INC a California corporation (referred to herein as "Wacky Wags" and _____, who is/are the legal owner (the "Guardians") of the dog commonly referred to as _____ (your "Pet"). For valuable consideration, Wacky Wags and Guardian agree as follows:

1. Description and Selection of Services. Wacky Wags and Guardian agree that the services to be provided under this Agreement and the documents incorporated herein by this reference (the "Services") and paid by Guardian, shall be as follows:

a. **Daycare Service.** Wacky Wags will provide daycare services to your Pet in our pet care and boarding facility. The Wacky Wags staff supervises dog play and cares for dogs as described on our website and assessment interview. Our staff are experienced and trained to monitor our guest dogs and to care for your Pet as we do our own.

(Initial) _____ I, as Guardian, agree to the Daycare Service.

b. **Overnight Boarding Service.** Wacky Wags boarding services include a full day of daycare before your Pet is tucked into a comfortable private room. Overnight guests are served breakfast and dinner with food you provide from home. We also offer a "one-on-one boarding" service for those dogs that do not qualify for group play. Wacky Wags 24-hour Fire Protection, Climate Control and Alarm System monitors the premises afterhours.

(Initial) _____ I, as Guardian, agree to the Overnight Boarding Service.

c. **One-on-One Boarding Service.** This service is for those dogs that do not, in the sole discretion of Wacky Wags, qualify for group activities. Wacky Wags offers personal, one-on-one care.

(Initial) _____ I, as Guardian, agree to the Board Only Service.

d. **Behavior Training Service.** Wacky wags may provide behavior training upon request and separate arrangement. The specific terms of behavior training services shall be as set forth in the Behavior Training Addendum.

(Initial) _____ I, as Guardian, agree to the Behavior Training Service set forth in the Behavior Training Addendum.

e. **Grooming Services.** Wacky Wags is available to provide special grooming services for your Pet. The grooming services shall be as set forth in the Grooming Addendum.

(Initial) _____ I, as Guardian, agree to the Grooming Services set forth in the Grooming Addendum.

f. **Treats.** Throughout the day we like to give our guests complimentary treats unless Wacky Wags is directed by you to Not do so.

(Initial) _____ I, as Guardian, do or do not want evening treats for my Pet.

2. Terms and Conditions.

a. Location of Services. Wacky Wags will provide the Services at the Wacky Wags Doggie Daycare Center located at 2145 Park Avenue, Suite 12, Chico, California (the "Facility").

- b. Veterinary Emergencies. If Guardian is unavailable and it becomes apparent to Wacky Wags staff that the Guardian's Pet is or may be ill, Wacky Wags shall be authorized under the terms set forth in the Veterinary Care Release Form, to make arrangements for medical treatment of the Pet by Guardian's usual veterinarian or, if the usual veterinarian is not available, then by a veterinarian chosen by Wacky Wags.
Guardian's usual veterinarian is:

- c. Payment for Services. Payment for all Wacky Wags services is due and must be paid in full by cash or approved check or credit card prior to or at the time your Pet departs from the Facility. Wacky Wags fees are listed on the attached Schedule of Fees and Charges and the total cost of the Services will be identified thereon. Wacky Wags may change fees at any time by posting notice in our facility and/or on the website.
- d. Assessment Fee. Guardian is responsible for the payment of a one-time \$25.00 Assessment Fee for each Pet, for evaluation of the suitability of the Pet or Pets for Services to be provided by Wacky Wags. If Boarding services are thereafter rendered by Wacky Wags, the Assessment Fee will be applied as a one-time credit against the cost of Services.
- e. Reservation and Cancellation Fee. To make a reservation we require a Credit Card on file. You may cancel your reservation for no charge up to 48 hours before your arrival date. **Please note that we will assess a fee of 50% of your boarding stay if you must cancel less than 48 hours before your arrival date, or for holidays if you must cancel less than 7 days before your arrival date. If you made a prepayment, we would retain all or part of your prepayment. If not, we will charge your credit card.** If your credit card is denied you may be refused future Services.
- f. Guardian's Representation, Warranties, and Responsibilities. By signing this Agreement, guardian represents, warrants, and agrees that:
- (1) Guardian shall, prior to the delivery of the Pet to the Facility, advise Wacky Wags of all physical ailments, diseases, temperamental disorders, behavioral issues, or other conditions which may present a hazard or concern to the health and safety of the Wacky Wags staff or the other pets in the Facility.
 - (2) All information provided on the Client Interview and Application is true and correct to the best of Guardian's knowledge.
 - (3) There is no health, behavioral, or grooming issues that, if disclosed to Wacky Wags, may cause Wacky Wags to exclude the Pet from daycare, boarding, training, or grooming.
 - (4) Guardian shall abide by the terms and conditions of this Agreement and all documents incorporated herein by reference.
 - (5) Guardian's Pet is in good health and has not been ill with a communicable condition in the last thirty (30) days, and that the Pet is free from any conditions, which could potentially jeopardize other dogs, guests, or the Wacky Wags staff; and
 - (6) Guardian's Pet is not aggressive toward humans or other dogs, the Pet is not object or food possessive or aggressive, and the Pet has not harmed or shown any aggressive or threatening behavior towards any human or other dogs at any time.

3. Modification of Agreement. Guardian and Wacky Wags agree that changes to this Agreement may be made only by Wacky Wags and such changes shall become effective thirty (30) days after such changes are posted on the internet (as of the date of Posting) or posted in the Facility; provided, however, that the cost for the Services shall not change except by a writing signed by both Wacky Wags and Guardian.
4. Interview and Screening. Wacky Wags reserves the right to refuse to provide Services under this Agreement to anyone for any reason, or no reason. Wacky Wags interviews all Guardians and screens all Pets before providing any Services. Acceptance of a Pet for daycare, boarding, grooming, or training, is not a guarantee that Guardian or the Pet will continue to be eligible for Services. This Agreement may be terminated by Wacky Wags upon 24-hour notice given by Wacky Wags to Guardian by any reasonable means.
5. Live Webcam, Photos and Publicity. Guardian's Pet may be viewed, videotaped, photographed, or recorded at the Facility by the public via the Wacky Wags online webcam. All videotaped, recorded, scanned, saved, digital and electronic information and images of any person, pet, or thing this obtained, captured, taken or recorded at the Facility (collectively, the "Property"), is and shall remain, the sole personal property of Wacky Wags and Wacky Wags reserves the right, and Guardian agrees, that Wacky Wags has all rights, title and interest within the United States and worldwide, to use, license, assign, play, display, reproduce, distribute, sell, transfer, copy upload, or transmit, in perpetuity and for an unlimited usage, through any media, mechanism or source including, but not limited to, the posting of any, all, or a portion of the Property in the public domain, dedicated websites, or by broadcast media, at no cost, fee, or royalty to Wacky Wags.
6. Integration. This Agreement represents and incorporates the entire understanding of Wacky Wags and Guardian and may be amended only by a signed written instrument. This Agreement shall be (a) binding upon, and shall inure to the benefit of, the officers, directors, shareholders, agents, employees, successors, executors, administrators, heirs, representatives, and assigns of the parties and each of them; and (b) is governed by California law. Waiver of a breach of any provision or provisions of this Agreement will not operate or be construed as a waiver of any subsequent breach of the same or any other provision. If any portion of this Agreement is determined to be invalid or unenforceable, the remainder will be enforceable to the maximum extent possible. If any legal, equitable or other action, claim or proceeding of any kind or nature (including appeals, enforcement of judgments and collection) is brought to enforce or interpret any provision of this Agreement, then the prevailing party will be entitled to its attorneys' fees, expert's fees, and costs in addition to any other relief to which it may be entitled. This Agreement is a product of negotiation and preparation by and among each party and its attorneys. Therefore, each party expressly waives the provisions of Civil Code §1654 and acknowledges and agrees that this Agreement should not be deemed prepared or drafted by one party or the other and shall be construed accordingly.
7. Informed Consent and Assumption of Liability. As a material inducement to Wacky Wags to enter into this Agreement, Guardian warrants and represents that Guardian has read, understands, and agrees to the following:
 - a. Guardian has made full disclosure of any and all past and current health, behavior, safety or other factors that may affect the Pet's eligibility for Services under this Agreement and understands that the failure to fully disclose any issue, past, current or future, may lead to the spread of disease and infestations or cause injury to other pets in the Facility, the Wacky Wags staff, and guest and such failure to disclose shall constitute a material breach of this Agreement.
 - b. Even if the information provided by the Guardian is complete and true to the best of the Guardian's knowledge, Guardian acknowledges that animals respond differently and sometimes aggressively when in the company of other dogs, in a strange environment, or around unfamiliar humans. That response can manifest itself in aggressive behavior, barking, jumping and, on occasion, fights between dogs that may result in injury to, or the death of Guardian's Pet or other dogs.
 - c. Guardian understands and acknowledges that there is an inherent risk of accident or injury to Guardian's Pet, other dogs, and persons associated with the handling of all dogs in the Facility including, but not limited to, handling dogs during group dog play; therefore, Guardian understands that even in the most controlled and well-supervised circumstance, there may be incidents, injury, or death that results from

the inherently unpredictable behavior of animals, including dogs, that could result in injury to Guardian's Pet or other pets.

- d. Guardian understands and acknowledges that Guardian's Pet may, while at the Facility, contract an infection, illness parasites, or infestation from close contact with other pets at the Facility.

After considering these factors, Guardian has decided the risk associated with placing Guardian's Pet in the Facility with other dogs is outweighed by the benefits of socialization, exercise and stimulation that results from the interaction with other dogs and humans. Therefore, Guardian knowingly, voluntarily, and intentionally consents to the Services to be provided under this Agreement and covenants and agrees to assume all risk of loss, liability, injury, or illness suffered by Guardian and/or Guardian's Pet, and/or third parties that arises out the Services provided by Wacky Wags to Guardian under this Agreement. By signing this Informed Consent and Assumption of Liability, Guardian further covenants and agrees to assume full responsibility for the behavior of its Pet and all damages that arise out of, or relate to, the Pet's condition, conduct, or behavior.

Dated: _____
_____ (Guardian Signature)

By: _____, Guardian
(Guardian Print Name)

- 8. Indemnification. To the greatest extent allowable under California law, Guardian, on behalf of Guardian and Guardian's officers, directors, shareholders, affiliates, agents, employees, heirs, successors, and assigns covenants and agrees to protect, defend (with legal counsel selected by Wacky Wags and paid by Guardian), indemnify, and hold harmless Wacky Wags, and its officers, directors, members, managers, agents affiliates, advisors, legal counsel, agents, employees, heir, successors, or assigns (collectively the "Indemnified Parties") from and against each, any, and every action, cause of action, fine, fee, penalty, loss, damage, claim, insurance claim, judgment, orders, attorney's fees, and liability of any type, kind, or nature, arising out of, including injury to person or death to persons, or related in any way to, the Services to be provided under this Agreement including, but not limited to, boarding, daycare, training, grooming, and the Pets interaction with other pets and humans, irrespective of any active or passive negligence of Wacky Wags or any one, all, or a combination of the Indemnified Parties. This indemnification shall extend claims by anyone, all, or a combination of the Indemnified Parties, the Guardian, and any third party or parties.
- 9. Waiver and Release of Liability. Guardian, on behalf of Guardian and Guardian's officers, directors, shareholders, affiliates, agents, employees, heirs, successors, and assigns (the "Releasing Parties"), hereby irrevocably waives any and all claims, actions, and causes of actions against the Indemnified Parties, and each of them, and hereby releases the Indemnified Parties, and each of them, without limitation, from and against any and all loss, damage, and liability of whatever type, kind, or nature, past, present, or future, and whether known or unknown, including but not limited to illness, sickness, disease, infestation, personal injury or the death, and damage to the property of any one, all, or a combination of Guardian's Pet, guardian, or the Releasing Parties arising out of the Services to be provided under this Agreement including, but not limited to, any event that may arise or occur at the Facility, whether or not within the control of, and irrespective of the active or passive negligence or, the Indemnified Parties or any one, all, or a combination thereof.

Guardian acknowledges, understands, and agrees that Guardian has carefully read this Agreement and the documents incorporated into this Agreement by reference, understand its contents, and understand that this Agreement includes an assumption of the risk of harm or loss due to Wacky Wags negligence and liability. Guardian acknowledges that Wacky Wags is materially relying on this waiver and is allowing Guardian's Pet to engage in play with other dogs and, if boarding, to stay in the Wacky Wags Facility overnight, if training is provided, to be trained according to Wacky Wags training protocols, and if grooming to be groomed at Wacky Wags. I further represent and warrant that I have read California Civil Code §1542, which provides as follows:

“A general release does not extend to claims which the creditor does not know or suspect to exist in his or her favor at the time of executing the release, which if known by him or her must have materially affected his or her settlement with the debtor.”

GUARDIAN, ON BEHALF OF GUARDIAN, AND THE RELEASING PARTIES, EXPRESSLY WAIVES ANY AND ALL RIGHTS AND BENEFITS UNDER CALIFORNIA CIVIL CODE §1542. THIS IS A SPECIFIC RELEASE GIVING UP ALL RIGHTS WITH RESPECT TO THE TRANSACTIONS OR OCCURRENCES THAT ARE BEING RELEASED UNDER THIS AGREEMENT.

Dated: _____

(Guardian Signature)

By: _____, Guardian
(Guardian Print Name)

10. Remedies and Agreement to Arbitrate. In no event will Guardian’s remedies and Wacky Wags liability for any damages under this Agreement exceed the amount paid by Guardian to Wacky Wags for the Services under this Agreement. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, including disputes over training outcomes, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled through binding arbitration under the California Rules of Civil Procedure, and the judgment upon the award rendered by an arbitrator may be entered in the Superior Court of California in and for Butte County. The arbitrator may, as part of his or her judgment, allocate costs or award to the prevailing party of the costs of such arbitration and reasonable attorney’s fees of the prevailing party.
11. References. All references in this Agreement in the plural tense shall include the singular tense and all references to the singular tense shall include the plural tense.
12. Time. Time is of the essence under this Agreement.
13. Entire Agreement/Construction and Interpretation. This Agreement together with all documents incorporated herein by reference, embody the entire Agreement and understanding between the parties hereto and supersedes all prior agreements and understandings relating to the subject matter hereof. No course of prior dealing between the parties, no usage of the trade, and no parole or extrinsic evidence of any nature shall be used or be relevant to supplement, explain or modify any term used herein. Each party represents and warrants to the other party that it is not relying on any other party for advice. This Agreement is a product of negotiation and preparation by and among each party and its attorneys. Therefore, each party expressly waives the provisions of Civil Code §1654 and acknowledges and agrees that this Agreement should not be deemed prepared or drafted by one party or the other and shall be construed accordingly.
14. Headings. Captions, section headings and numbers have been set forth in this Agreement for convenience only and are not to be used in construing this Agreement.
15. Survival. The Terms of this Agreement shall be binding upon the officers, directors, agents, affiliates, parents, subsidiaries, employees, heirs, successors, and assigns, and each of them, of the parties and inure to the benefit of each party.
16. Admission, Fee, and Policies.
 - a. Application. All Pets must have a complete, up-to-date, signed, and approved Client Interview and Application on file before any admission.
 - b. Age of Pet. All Pets must be Eight (8) months of age or older, and shall have been spayed or neutered, unless the Pet is not of sufficient age to undergo the spay/neuter procedure, in which the Pet will be kept in a confined play area, at an additional charge.

- c. Required Shots. All Pets must have up-to-date vaccinations. Guardian shall provide written proof that Guardian's Pet has received, and is current on, all vaccinations including, but not necessarily limited to DHPP (Distemper, Hepatitis, Para influenza, and Parvovirus), Rabies, Bordetella, and K9 Flu (Bordetella must be administered ten (10) days prior to admission if it has expired or has never been given. K9 Flu must be administered ten (10) days prior to admission if it has expired. If your dog has never received the K9 Flu you must complete a 2-shot series before coming to Wacky Wags) within the time required by law or within the manufacturer's effective period if not controlled by law, but in no event longer than six (6) months.
- d. Operating Days & Times. We are open Monday through Friday from 7:00 a.m. to 6:00 p.m., and Sunday from 3:00 p.m. to 5:00 p.m. We are closed to the public on Saturdays. We close for quiet and rest time from 12:00 p.m. to 2:00 p.m. Monday through Friday. Holiday Hours may differ. Our boarding rates are higher on certain holidays. Pets in the building after close of Facility will incur additional fees.
- e. Late Pick Up Fees Daycare. Guardian agrees that Guardian or agent for the Guardian will pick up its Pet prior to 6:00 p.m. (Monday – Friday). If daycare pickup is not timely made, a late fee will be due billed at \$10.00 per every 10 minutes of being late. If a Pet is not picked up within thirty (30) minutes of the posted time for closing, Wacky Wags, may in its sole discretion board the Pet overnight at the Guardians cost and expense at the current rate then in effect. The Guardian will be responsible for all additional fees and agrees to pay additional fees upon pick up of the Pet.
- f. Boarding Arrival and Departure Times. **Arrivals:** The Pets can arrive between 7:00 a.m. – 10:00 a.m. and 2:00 p.m. – 5:00 p.m. (Monday – Friday). Sunday arrivals are from 3:00 p.m. – 5:00 p.m. **Departures:** Guardian agrees that Guardian or agent for the Guardian will pick up its Pet between 7:00 a.m. – 10:00 a.m. (Monday – Friday), and Sunday between 3:00 p.m. – 5:00 p.m. **Late Departures:** After 10:00 a.m. (Monday – Friday) a \$38 dollar charge will be applied, and the Pet will go into a half day of daycare. Late departure times Monday – Friday is from 2 -6 pm. No late departures on Sunday's pets must arrive and depart between 3:00 p.m. to 5:00 p.m.
- g. Late Pick Up Fees Boarding. Refer to Boarding Arrival and Departure Times "f" for drop-off and pick-up times. If you need a late pick-up after the end of day 6:00 p.m. (Monday – Friday) a late fee will be due billed at \$10.00 per every 10 minutes of being late. If a Pet is not picked up within thirty (30) minutes of the posted time for closing, Wacky Wags, may in its sole discretion board the Pet overnight at the Guardians cost and expense at the current rate then in effect. The Guardian will be responsible for all additional fees and agrees to pay additional fees upon pick up of the Pet.
- h. Flea and Tick Treatment. Pets that arrive at Wacky Wags with flea and tick infestations will be bathed and treated and there will be an additional grooming charge. Guardian agrees that, if bathing due to infestation is necessary in the discretion of Wacky Wags, Guardian consents to said grooming and agrees to pay the extra cost thereof.
- i. Returned Check Policy. In the event any check is returned for non-payment, Guardian agrees to pay a returned check fee in the amount of \$30.00 plus all costs of collection including, but not limited to, attorney's fees and costs.

I/We have read and understood this Agreement and agree to be bound by all terms and conditions of this Agreement and the documents incorporated into this Agreement. The terms of this Agreement will apply to all Services provided under this Agreement.

Dated: _____

(Guardian Signature)

By: _____, Guardian
(Guardian Print Name)

CLIENT INTERVIEW & APPLICATION

Guardian's Information

Name: _____

Address: _____ City: _____ Zip: _____

Home Phone: _____ Cell Phone: _____

Employer: _____ Work Phone: _____

Email: _____

Emergency person to contact in case we cannot reach you:

Name: _____ Phone: _____

How did you hear about Wacky Wags Doggie Daycare Center? _____

Veterinarian Information

Name/Hospital: _____

Address: _____

Phone: _____ Fax: _____

Pet Information

Pet #1:

Name: _____ Breed: _____

Birthday: _____ Color: _____ Weight: _____

M / F (circle one)

Spayed / Neutered (circle one)

Pet Personality Profile #1

Pet's Name: _____

How long have you had your Pet? _____

Where did you get your Pet? _____

If adopted, do you have any information on your pet's history? _____

Circle all that describe your pet's personality:

Outgoing / verbally sensitive / timid / pushy / affectionate / submissive / insecure or clingy / excitable /
playful / gentle / quiet or subdued / mouthy / other: _____

Describe your pet's activity level (circle one):

Low / Medium / High

How would you describe your pet's demeanor while riding in a car (circle one)?

Enjoys / Dislikes / Neutral

Is your pet crate trained? (circle one):

Yes / No

Circle all situations where your Pet may become unfriendly / react in a negative and/or aggressive manner:

Grabbing collar / hugging / removing food / removing from furniture / touching while sleeping / touching
ears, paws, mouth, tail. Other: _____

If you answered yes to any of the above questions, please circle the behavior/reaction that best describes your Pet in the
aforementioned situation:

Will bite / May bite / Growls / Shows teeth / Trembles / Moves away

Does your Pet have any noise sensitivities? _____

Does your Pet like children? _____

Which flea preventative do you use? _____

When was it last administered? _____

Does your Pet have any health or physical issues that would cause restrictions on activities or movements? _____

Does your Pet have any allergies? If yes, describe reaction: _____

Does your Pet have any dietary restrictions? _____

Does your Pet go to Pet Parks? _____

If yes, has he or she ever exhibited aggressive behavior toward other Pets such as barking, baring teeth or raising hackles?

What does your Pet do when you are not at home? _____

Are there any people your pet fears or dislikes? _____

Are there any Pets (breeds) your pet fears or dislikes? _____

How does your Pet react to puppies or small Pets? _____

Has your Pet ever growled or snapped at anyone who has tried to take food or toys away (circle one)?

Yes / No

Has your Pet ever bitten anyone? If yes, what happened? _____

Has your Pet ever climbed a fence? _____

Feeding Instructions (Boarding clients) _____

Is there any other information that you think would be helpful? _____

Behavioral Advisories (check all that apply)

Not House-Trained?

Biter?

Excessive Barking?

Excessive Marking?

Excessive Mounting?

Separation Anxiety?

Aggressive?

Food Aggressive?

People Aggressive?

Toy Possessive?

Coprophagia (poop eater)?

Fence Jumper?

Digger?

Food Allergy?

The undersigned Guardian(s) hereby warrants and represents that the information provided on this Client Interview & Application is true and correct and that no information has been omitted that may materially change Wacky Wags acceptance of my Pet for daycare, boarding or grooming. My Pet has not been exposed to DHPP, rabies, heartworm, kennel cough, or other communicable diseases within any thirty (30) day period prior to boarding for daycare, and that all vaccinations are current and will be maintained as outlined in the Client Information Form.

Dated: _____

(Guardian Signature)

Dated: _____

(Wacky Wags Signature)

VETERINARY CARE RELEASE FORM

If the Wacky Wags staff deems your Pet is in need of immediate veterinary care, or your Pet appears to have a potential illness and we are unable to contact you, or you are unable to pick up your Pet, we will have your Pet treated by a licensed veterinarian. If your personal veterinarian is in Chico, we will make every attempt to have your Pet taken to your veterinarian. If your veterinarian is unavailable, or we deem that your Pet needs immediate care, we will transport your Pet to:

Valley Oaks Veterinary Center
2480 Dr. Martin Luther King Jr. Pkwy.
Chico, CA
(530) 342-7387

I _____, as Guardian of _____ (your "Pet(s)") give permission for Wacky Wags Doggie Daycare Center, Inc to act as my agent in the event my Pet needs medical attention and I authorize Wacky Wags to have my Pet treated by my Pet's veterinarian or a veterinarian of Wacky Wags choice. I further agree that I will be responsible for all costs of all veterinary care deemed necessary by the licensed veterinarian, and I will pay for or reimburse Wacky Wags for all costs of care and treatment.

Signed: _____ Date: _____

Day Time Phone #: _____ Cell Phone/Pager #: _____

Regular Veterinarian: _____ Phone #: _____

SCHEDULE OF FEES AND CHARGES

(As of January 1st. 2024)

Assessment Fee*	\$25.00
Daycare Services (First Dog)	\$45.00/Day
Daycare Services (Each Additional Dog) add	\$40.00/Day
Daycare Services (1/2 day 7am-12pm or 2pm-6pm)	\$32.00/Day
Daycare Services (1/2 day + Break)	\$38.00/Day
Boarding with Daycare Services in Luxury Suite	\$75.00/Night
One-On-One Boarding in Luxury Suite	\$95.00/Night
Boarding with Daycare Services in Ambassador Suite	\$90.00/Night
One-On-One Boarding in Ambassador Suite	\$110.00/Night
Each additional dog in the same suite (Luxury or Ambassador Suite)	\$65.00/Night
Please note that we will assess a fee of 50% of your boarding stay if you must cancel less than 48 hours before your arrival date, or for holidays if you must cancel less than 7 days before your arrival date. If you made a prepayment, we would retain all or part of your prepayment. If not, we will charge your credit card.	
Late Pickup Fees \$10.00/10 minute and/or additional Daycare or Boarding Fee	
Aggressive Pet Handling Fee (Grooming Services)	\$25.00
Flea Bath (Grooming)	TBD
Flea and Tick Treatment (Grooming)	TBD

- *The Assessment Fee is a one-time charge for each Pet. If the Pet is accepted for Daycare Services and owner purchases a daycare package, or owner makes a boarding reservation, the assessment fee will be waived.
- Before admission, all Pets must be current for all vaccinations for DHPP, Bordetella, K9 Flu and Rabies. A certificate from your veterinarian must be presented before the Pet is admitted.

Boarding arrivals and departure times:

Arrival Times: Mon. – Fri. 7:00am – 10:00am and 2:00pm – 5:00pm

Sunday is from 3:00pm – 5:00pm.

Departure Times: Normal: Mon. – Fri. 7:00am – 10:00am and Late Departure: 10:01am – 6:00pm**

Sunday is from 3:00pm – 5:00pm

Holidays are subject to change.

No Boarding Arrivals or Departures on actual holiday.

**If you need to check out late after 10:01 a.m. (Monday – Friday) Additional \$38 fee will be applied to your bill for each pet.

Store Hours:

Monday – Friday 7:00am – 6:00pm (Closed 12:00pm – 2:00pm)

Saturday closed to the public (No arrivals or departures) Sunday 3:00pm – 5:00pm

For additional information, please visit our website at www.wackywags.com

GUEST INFORMATION

Your pet's activity level will be heightened during its stay with us. Keep in mind, your pet will be in playgroups for long periods of time each day for socializing and play. Sometimes that activity level results in a very hungry guest at the end of their fun day. Depending on your pet's breed, you may consider an increase in their normal feeding plan.

To ensure that your pet is comfortable while vacationing (overnight boarding) at Wacky Wags, please note the following:

1. What you can/will bring from home.
 - Your pets normal dry food placed in 1 gallon Ziploc bags or smaller.
 - Your pets favorite toy(s) (limit two toys) placed in 1 gallon Ziploc bag.
 - Treats for the evening placed in 1 gallon Ziploc bag.
2. Please do not bring your pet's feeding or watering bowl.
3. Please do not bring your pet's bedding or blankets. Wacky Wags will supply these items.
4. Water is given at night unless you direct us to not do so.
5. We can administer your pet's oral to topical medication (to be provided by you) and serve special meals, or our own "house" food at an additional charge. These arrangements must be made, and confirmed in writing, before your pet arrives.
6. To ensure a relaxing transition to sleep, in the evening, we provide music, ambient lighting, and a nighttime treat.

7. Schedule of events for boarding pets:

- | | |
|---------------------|--|
| 7:00 – 8:00 a.m. | Rise and shine. Taken outside to our Private Dog Park to potty, socialize, and play with others. |
| 8:00 – 9:00 a.m. | Escorted to assigned suites for breakfast. |
| 9:00 a.m. – 11 a.m. | Back outside for potty and play in our Private Dog Park. (Daytime activities include playing, socializing, sunning, hanging out with the dog handlers, agility, greeting guests, playing ball, swimming, and resting). |
| 11:00 – 2:00 p.m. | Much needed rest/nap period after a fun, active morning. Dogs are put back into their suites, and lunch is served to our guests that receive them. |
| 2:00 – 4:00 p.m. | Back outside for potty and play in our Private Dog Park. (Daytime activities include playing, socializing, sunning, hanging out with the dog handlers, agility, greeting guests, playing ball, swimming, and resting). |
| 4:00 – 4:45 p.m. | Dinner is served to our boarding guests in their individual suites. |
| 4:45 – 6:00 p.m. | Back outside for potty and play in our Private Dog Park. (Daytime activities include playing, socializing, sunning, hanging out with the dog handlers, agility, greeting guests, playing ball, swimming, and resting). |
| 6:00 p.m. | Escorted to assigned suites for a relaxing night of sleep. |